

# BLW CARE PROGRAM...2006

## ELECTRICAL DISTRIBUTION – LINE CREWS

– During the aftermath of hurricanes/ storms, BLW Power crews are often called upon to help our neighbors. On October 31, 2005, our General Manager and City Mayor received a lengthy letter of commendation from Director Huval of the Lafayette (Louisiana) Utilities System regarding such a request. Here are a few excerpts from this letter:

*"Those who go out of their way to help others in need show us the best humanity that mankind has to offer. Our community was blessed with the assistance of your crews during Lafayette's hour of need....the storm left us with over half of our 58,000 customers without electricity. With the help of Marietta Board of Lights & Water...coming to our rescue, electric service was restored to all of Lafayette's customers. Our customers were impressed, and this effort solidified the value of public power to a community ... once our service restoration was complete, you and your crews agreed to help some of our other local public power systems and our local co-op. I cannot tell you enough how much those systems appreciated your help. We thank you for your willingness....for all you have done for our community."*

In a letter to Mayor Dunaway, dated April 10, 2006, Dr. C.R. Underwood of Surgical Arts wrote: *"I want to be sure that you are aware of what a great city we live in and what a good job you and your managers are doing running it. When the storm hit this past weekend...we had the usual limbs down and a massive oak across the street falling across the street isolating our cul de sac. It was not too long after daylight on Saturday however when two hard working and very pleasant gentlemen showed up to divide the tree....And then later that day the electrical crew came by....Mr. (Robert) Simpson and his crew proceeded to clear the electrical lines that were down from the obstructing tree limbs and by midnight had restored the electrical power to the neighborhood....an efficient restoration of electrical power....what a good job your folks such as Mr. Rob Simpson do.."*

And, customers even call to express their gratitude [April 2006]: *"Allen Marshall called and wanted me to tell the guys thank you for getting out there so quickly and getting their power back on. He was very thankful and wanted to let us know."*

Another call was received from Mr. L. Chris [April 2006]: *He was very upset about his power still being out Sunday, "but once Chad Tidwell and the crew he was working with – Robert Simpson & Stephen Pinson – arrived and explained everything, he was happy they got his power on, & said that they were competent and professional."*

